

Service charges

Connection fee for new contracts	€ 9.99
Change from Postpaid to PayAsYouGo	€ 2.00
Transfer of ownership with a new SIM card	€ 4.99
Change of mobile number	€ 10.12
SIM change	€ 4.99
Temporary service disconnection	€ 40.46
Administration Termination Fee prior to the expiration of the Minimum Contract Period	€ 27.00
Device Acquisition Fee	€ 15.99
Electronic bill by email	Free
Bill by Post (per month)	€ 2.99
Itemised bill by post (per month)	€ 2.99
Itemised bill re-issue	€ 10.12
Reprint invoice through shop	€ 1.99
Payment over counter or by phone on 136	€ 1.99
Late Payment Fee	€ 0.99
Reconnection fee after Bar Out	€ 4.99
Reconnection fee after Suspend	€ 14.99
Early renewal fee	€ 9.99
Downgrade fee	€ 19.99

Charged calls and services

Personal number (700)	€ 0.1089 /minute
Universal access service (7777)	€ 0.0585/30 seconds
Paging (9972)	€ 0.1226 /call

Free of charge calls and services

136	Epic Call Center
800	National freephone service

Calls to useful numbers

11892	CYTA Directory Enquiries	€0.39/Call + €0.24/15 seconds
11800	Primetel Directory Enquiries	€0.44/Call + €0.2480/15 seconds
11888	Cablenet Directory Enquiries	€0.3253/Call + €0.0366/15 seconds
11894	International directory enquiries	€0.0768 /minute
132	CYTA call centre (from Cyprus)	€0.072/ minute
133	Primetel call centre (from Cyprus)	€0.072/ minute

130	Cablenet call centre (from Cyprus)	€0.072/ minute
1818	Electricity Authority Cyprus EAC	€0.0787/ minute
80000196	Telegrams	No charge
80000197	CYTA faults report	no charge
80000198	International calls through an operator	No charge
80000198	Calls to ship at sea via foreign maritime station	No charge
9090140X	Pharmacies on call (X=2-6)	€ 0.2440 /minute
90901420	Electricity faults report	€ 0.1655 /minute

Calls to useful numbers (No charge)

126	Information for emergency numbers (14xx)
156	Calls to ships at sea through a Cyprus maritime station
199/112	Emergency services
1400	Hospitals info
1401	Poison control centre
1407	Forest fire reports
1408	Communication between hearing & non-hearing people
1409	Communication between non-hearing & hearing people
1410	Support against drug abuse
1440	Association of the prevention of violence in the family & handling violence in the family
1441	Joint rescue coordinator center
1442	Medic Alert
1455	Cyprus family planning association
1456	Centre of multiple intervention for psych. health
1460	Cyprus police citizen's line
1494	Telethon
1498	Drugs law enforcement unit